

FREESTONE CREDIT UNION

PO Box 210 • 613 Main Street • Teague, TX 75860 Phone: 254-739-2594 • www.FreestoneCU.org

PRIVACY NOTICE

FACTS	WHAT DOES FCU DO WITH YOUR PERSONAL INFORMATION?		
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.		
What?	The types of personal information we collect and share depend on the product or service you have with us. This information can include: • Social Security number • Account balances • Overdraft history • Payment history • Credit card or other debt		
How?	All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons FCU chooses to share; and whether you can limit this sharing.		

Reasons we can share your personal information	Does FCU share?	Can you limit this sharing?	
For our everyday business purposes –			
Such as to process your transactions, maintain your account(s), respond to court orders and	Yes	No	
legal investigations, or report to credit bureaus			
For our marketing purposes –	Yes	No	
To offer our products and services to you	163		
For joint marketing with other financial	No	We don't share	
companies	140		
For our affiliates' everyday business		We don't share	
purposes –	No		
Information about your transactions and	140		
experiences			
For our affiliates' everyday business			
purposes –	No	We don't share	
Information about your credit worthiness			
For non-affiliates to market to you	Yes	Yes	

Who We Are					
Who is providing this notice?	FCU means Freestone Credit Union.				
What We Do					
How does FCU protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.				
How does FCU collect my personal information?	 We collect your personal information, for example, when you: Open an account Apply for financing Apply for a loan Give us your contact information Use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies. 				
Why can't I limit all sharing?	Federal law gives you the right to limit only: • sharing for affiliates' everyday business purposes – information about your creditworthiness • affiliates from using your information to market to you • sharing for nonaffiliates to market to you State laws and individual companies may give you additional rights to limit sharing. See below for more on your rights under state law.				
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.				
Definitions					
Affiliates	Companies related by common ownership or control. They can be financial and non-financial companies. • FCU has no affiliates				
Nonaffiliates	Companies non related by common ownership or control. They can be financial or non-financial companies. • Nonaffiliates we share with can include Cuna Insurance				
Joint Marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • FCU doesn't jointly market.				

Other Important Information

For Alaska, Illinois, Maryland and North Dakota Members. We will not share personal information with nonaffiliates either for them to market to you or for joint marketing without your authorization.

For California Members. We will not share personal information with nonaffiliates either for them to market to you or for joint marketing without your authorization. We will also limit our sharing of personal information about you with our affiliates to comply with all California privacy laws that apply to us.

For Massachusetts, Mississippi and New Jersey Members. We will not share personal information from deposit or share relationships with nonaffiliates either for them to market to you or for joint marketing without your authorization.

For Vermont Members. We will not share personal information with nonaffiliates for them to market to you without your authorization and we will not share personal information with affiliates or for joint marketing about your creditworthiness without your authorization.

For Texas Credit Union Members. COMPLAINT NOTICE If you have a problem with the services provided by this credit union, please contact us at:

Freestone Credit Union Attn: DeAnne Harris

PO Box 210

Teague, TX 75860 Phone: 254-739-2594

The credit union in incorporated under the laws of the State of Texas and under state law is subject to regulatory oversight by the Texas Credit Union Department. If any dispute is not resolved to your satisfaction, you may also file a complaint against the credit union by contacting the:

Texas Credit Union Department

914 East Anderson Lane Austin, TX 78752-1699 Phone: 512-837-9236

Website: www.cud.texas.gov

To limit our sharing	 Mail the form below Please note: If you are a new member, we can begin sharing your information 30 days from the date we sent this notice. When you are no longer a member, we continue to share your information as described in this notice.
	However, you can contact us at any time to limit our sharing.
Questions?	Call 254-739-2594 or go to www.freestonecu.org

Cut along dotted line.

Mail-in Form						
Mark any/all you want to limit:						
☐ Do not share my personal information with non-affiliates to market their products and services to						
me.						
Name		Mail to:				
Address		Freestone Credit Union				
City, State, Zip PO Box 210 Teague, TX 75860						
Account #		16ague, 17. 75000				